**SUBMISSION OF APPEAL ON RESTRUCTURING FORM**

|  |  |
| --- | --- |
| **Customer Information** |  |
| Customer’s name: | ID / Company Reg. number: |
|  |  |
| **Contact Deatails** |  |
| Contact’s name: | Phone 1: |
| Postal address: | Phone 2: |
| E-mail: | Fax: |
| Account Number: |  |
|  |  |
| Reason for the Appeal: | |
|  | |

Attached evidence: Please attach any documents supportingyour appeal, e.g., correspondence with the bank or credit institution, bank statement, creditfacility, etc.

1.\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

2.\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

3.\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

4.\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

5.\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**PRIVACY STATEMENT**

I understand thatThemis Portfolio Management Limited (hereafter “Themis”) shal process my personal data for the purposes of considering my appeal on behalf of the Cyprus Credit Acquiring Company (“CyCAC”) which is the owner of my loan and the Data Controller. I also understand that the intended processing includes sharing details of my appeal with the CyCAC and that it is based on the provisions of the relevant legislation, specifically the “Directives on Arrears Management of 2015 to 2020”.

If- as part of my appeal- I decide to attach any supporting medical information, I hereby provide my express consent to Themis and the CyCAC for the respective processing. I understand that I have the right to withdraw my consent at any time by sending an email to [dpo@themispm.com](mailto:dpo@themispm.com), without however affecting the lawfulness of processing that took place before such withdrawal.

I have been informed of Themis Portfolio Management Limited’s Privacy Policy and of my right to contact Themis’ Data Protection Officer at [dpo@themispm.com](mailto:dpo@themispm.com) for any queries or other information regarding my privacy-related rights.

Customer’s Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**For Internal Use**

Received from: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date of Receipt: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Reference No: \_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_